



The image displays a wide array of items, all branded with the 'Beal Healthworks' logo. At the top left, four baby dolls are shown wearing green and yellow onesies. To their right is a tablet displaying a colorful interface. Below the dolls are several pieces of clothing, including a grey long-sleeved shirt and white shorts, both featuring the logo. Further right is a red baby stroller and a green baby changing pad. In the center, there is a large grey bag and several smaller grey and black bags. To the left of the large bag are two blue bottles and a small blue box. At the bottom left, there are several small blue boxes. The items are arranged in a grid-like fashion, showcasing the variety of products available.

The Child Care Experience™ app contains all the tools necessary to program Babies for infant care simulations. The instructor uses the app to assign the Class name, Baby name, student name, start and stop times for the simulation, simulation Care Event schedule, and simulation complexity level. The app also downloads and stores simulation reports in a database.

Assistance is available from Product Support at www.realityworks.com/knowledge-base or by calling **800.830.1416**. Contact Product Support for all types of technical support, such as operating assistance, help with analyzing simulation data, and arranging a repair

Useful Terms

- **Available** – Status when a Baby is not engaged in or scheduled for a simulation
- **Baby Care Journal** – Notes the student takes for each Baby throughout the simulation that are reflected on the final report
- **Beacon** – Identification device worn by the student(s) caring for the Babies
- **BLE** – (Bluetooth Low Energy) The wireless connection between Baby and Beacon with the Child Care Experience™ (CCE) App
- **Care Event** – A task students must complete in a simulation (Rock, Burp, Feed, Fuss, Diaper, Choke, Scenario)
- **Simulation Schedule** – The mix of Care Events assigned to a Baby for a simulation
- **Class** – A digital representation of your class that you can assign Groups of Babies to
- **Diagnostics** – Tests that allow the user to verify that the Baby’s sensors are operating normally
- **Group** – A set of one or more Babies assigned to a Class; available Babies can all be assigned to one Group or split up among different Groups
- **Page** – Locating a specific Baby by prompting the Baby to coo
- **Scenario** – Popups that appear throughout the simulation meant to quiz students on what to do in a given health or parent communication scenario

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Scenario Example:

Scenario (PARENT)

A parent calls during the day. They state that they saw you reading to the children for too long and that the children were not getting enough time to actively play.

What will you do in this case?

Select student:

Peggy

Answer (Maximum 125 characters):

Show her the daily schedule that they follow closely

Submit

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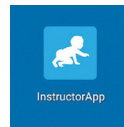
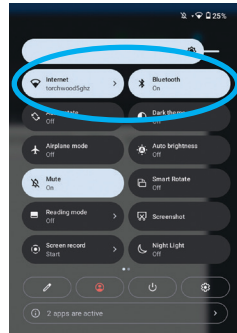
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Getting Started

Setting Up the Smart Device

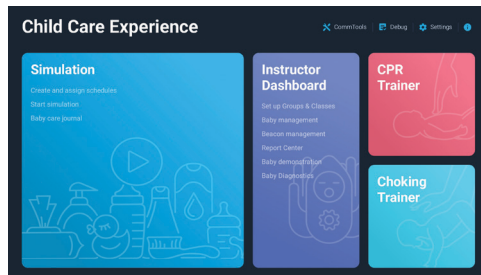
1. Turn the smart device on by pressing and holding the power button.
2. Ensure you have stable Wi-Fi and wireless programming connections by swiping down on the right side of any screen.
3. Open the pre-installed Child Care Experience™ (CCE) app.

Warning: Do not uninstall the app



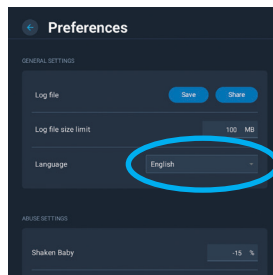
Navigating the Main Screen

- **Comm Tools & Debug:** Only use when directed to do so by Product Support.
- **Settings:** Adjust preferences for the debug log file, language, and abuse.
- **Information:** Displays app version number and MAC address.
- **Simulation:** Create simulation schedules, run simulations, and view simulation history.
- **Instructor Dashboard:** Manage Groups, Classes, Babies, Beacons, reports, demonstrations, and diagnostics.
- **CPR Trainer:** Train students in CPR with the 3-month-old Baby.
- **Choking Trainer:** Train students in saving a choking baby with the 9-month-old Baby.



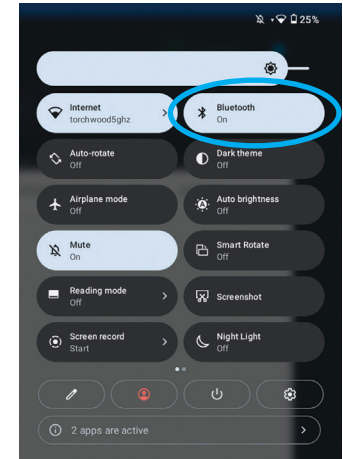
Changing the Language

1. Tap **Settings** and select the language dropdown box.
2. Choose your preferred language and tap **Set Language & Restart**.

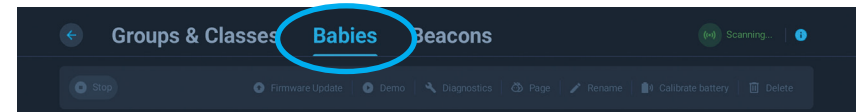


Pairing Babies

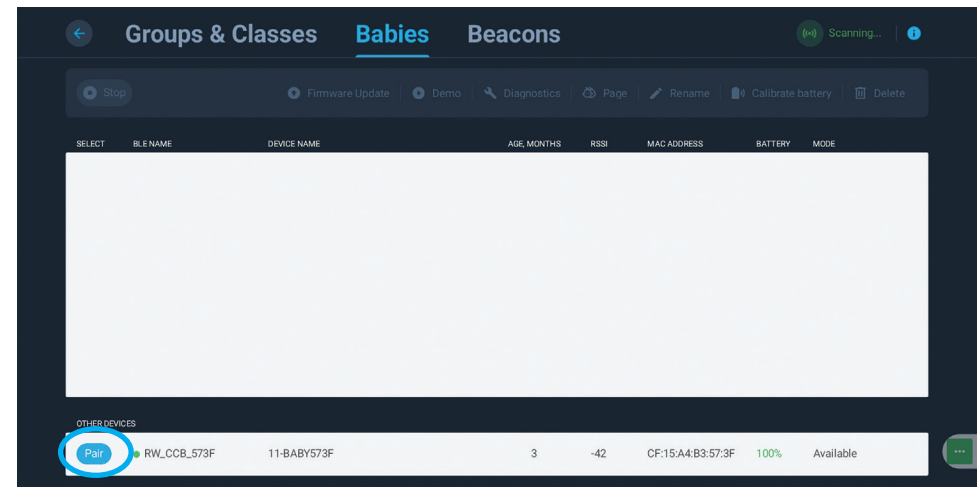
1. Ensure your location and Bluetooth settings are on by swiping down on the right side of any screen.



2. Tap **Instructor Dashboard** and open the Babies tab.

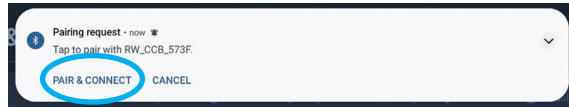


3. Using a paperclip, press and hold the power button on the Baby until it chimes twice. Its yellow light will become solid.
4. If the Baby is in range, a pair request will appear on the smart device screen. Tap **Pair**.

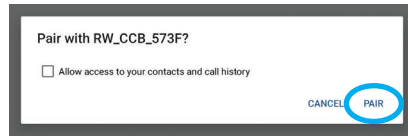


CHILD CARE EXPERIENCE™

5. A popup will appear asking for permission to pair the Baby. Tap **Pair & Connect**.

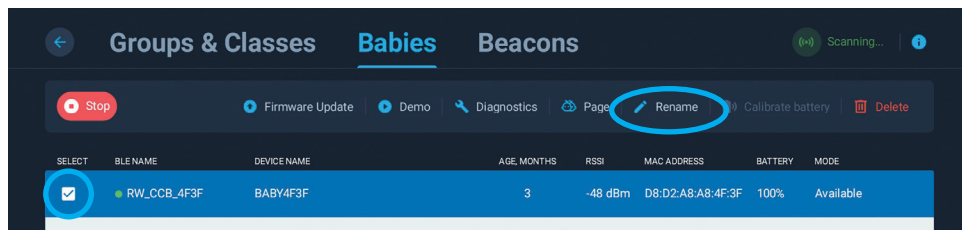


6. A second popup will appear asking for permission to pair. Tap **Pair**.



Renaming a Baby

1. Select the Baby you want to rename from the Baby List and tap **Rename**.

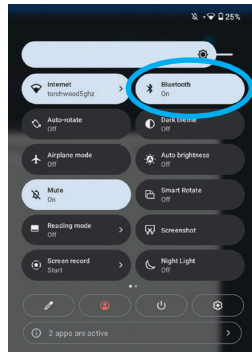


2. Type the Baby's new name in the text box that appears and tap **Rename**.

NOTE: Renaming a Baby will change its name on past reports. Downloaded or shared reports will not change.

Pairing Beacons

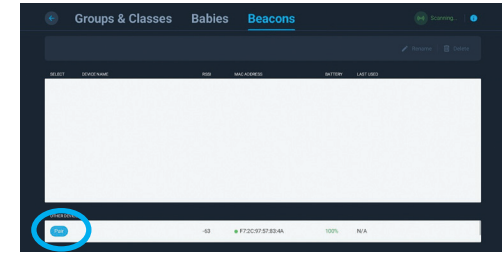
1. Ensure your location and Bluetooth settings are on.
2. Tap **Instructor Dashboard** and open the Beacons tab.



3. To turn on the Beacon, press and hold the logo button for 5 seconds.
4. If the Beacon is in range, a pair request will appear on the smart device screen. Tap **Pair**.

5. A popup will appear asking for permission to pair the Beacon. Tap **Pair & Connect**.

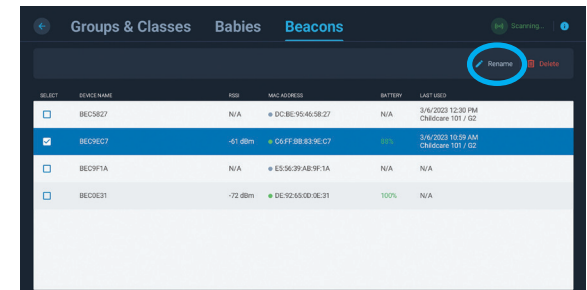
6. A second popup will appear asking for permission to pair. Tap **Pair**.



NOTE: Beacons will automatically turn off after 8 days. To check the Beacon's battery level, click the logo button. A light will flash on the beacon to show the percentage. If the light blinks once, that means the battery is at 0-20%. Two blinks means it is at 20-50%. Three blinks means more than 50%. Every time you press the logo button, you reset 8-day counter.

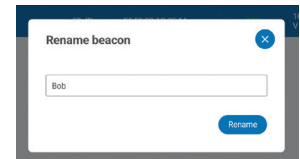
Renaming Beacons

1. Select a Beacon and tap **Rename**.



2. Type the Beacon's new name in the popup and tap **Rename**. This is the name that will display when a student clocks into a simulation.

NOTE: Renaming a Beacon will change its name on past reports.



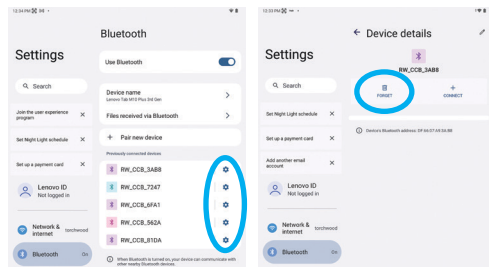
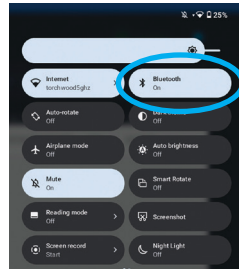
Troubleshooting Pairing Issues

Failed pairing is likely caused by waiting too long between turning the Baby or Beacon on and tapping Pair. Follow the instructions below to resolve the issue.

1. Exit out of the app and open it again. Then repeat the pairing process to resolve the issue.
2. Verify that the Baby is not already listed in the smart device. If it is, delete the Baby and repeat the pairing process.

- If pairing fails again, go to the smart device settings, and turn Bluetooth off and on. Repeat the pairing process. You can do this by swiping down on the right-side of your screen and just tapping **OFF** and **ON** on Bluetooth.
- Press and hold the Bluetooth setting to see more information. Tap the gear icon by the device you are having trouble with from the list of Previously Connected Devices and tap **Forget**.

If pairing continues to fail, contact Product Support on our website www.realityworks.com/knowledge-base or call **800.830.1416**.

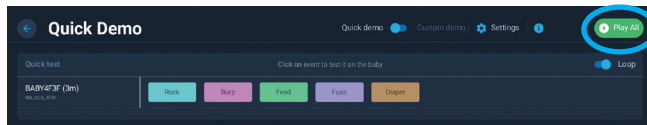


Baby Demonstration

- Tap **Instructor Dashboard** and go to the Babies tab.
 - Select the Baby or Babies you want to use for the demonstration and tap **Demo** in the menu bar. This will take you to the Quick Demo screen.
- NOTE:** Babies must be within 6 feet of the smart device to begin the demonstration. You must have the Baby's accessories to complete the Diaper, Feed, and Fuss demonstrations.

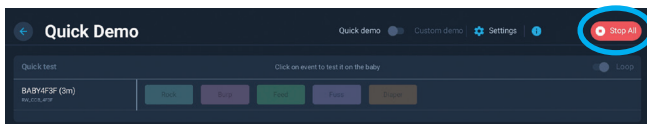
Quick Demo

Quick Demo automatically creates a demo with all Care Events (Rock, Burp, Feed, Fuss, and Diaper) running for 1 minute each. If you want to go through the demonstrations multiple times, tap the Loop switch.

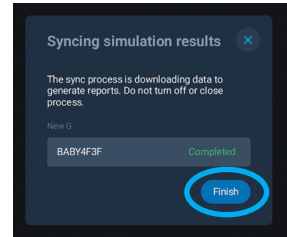


Demonstrating All Care Events

- Tap **Play All** if you want to demonstrate all the listed Care Events.
 - Tap **Stop All** if you want to stop the demonstration.

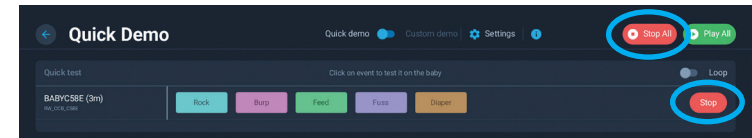


- Tap **Finish** on the Stopping Demo popup when the demonstration is complete.



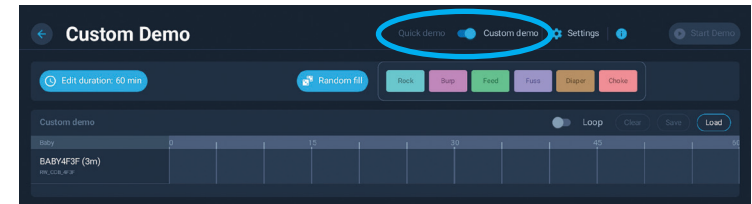
Demonstrating Specific Care Events

- Tap the specific Care Event you want to demonstrate in the demo timeline to only demonstrate that event.
 - Tap **Stop** or **Stop All** if you want to stop the demonstration.

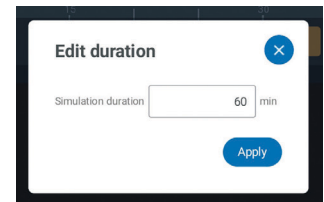


Custom Demo

- Tap the **Custom Demo** switch to see the Custom Demo screen.



NOTE: Schedule default is 60 minutes. To change this, tap **Edit Duration** and type in how many minutes you want the demonstration to take in the popup that appears. Demos must be at least 10 minutes and no more than 480 minutes (8 hours).



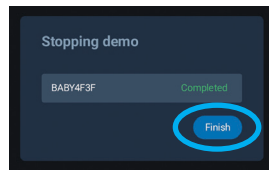
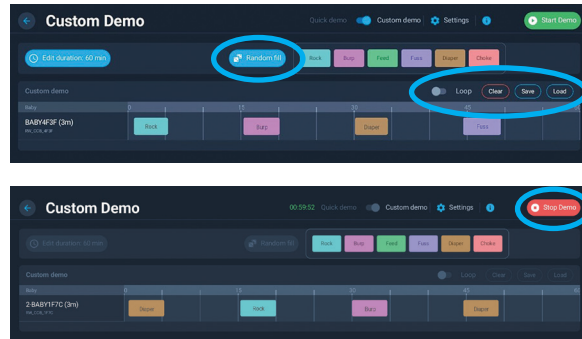
- Drag and drop the Care Events into the demonstration timeline or tap **Random Fill** to randomly generate a demonstration.
 - Dragged Care Events default to 1 minute; Random Fill events range from 1-5 minutes. Changing duration on both is the same. Tap on the event you wish to change, and you will see the box now has a white outline. Tap on the pencil icon and change the time.

- If you tap **Random Fill**, a popup will appear. Select the complexity level of the demonstration from the dropdown and tap **Generate** to see the random demonstration.
- If you want to go through the demonstration multiple times, tap the Loop switch. You will need to manually stop the demonstration when you're finished.
- Tap **Save** to save your demonstration.
- Tap **Clear** to delete the current demonstration and start over.

- To load a previously saved demonstration, tap **Load** and select the demonstration you want to use from the list that pops up.

- Tap **Start Demo** when you're ready to begin the demonstration.

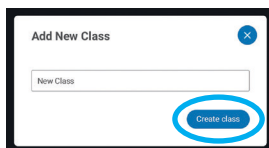
- Tap **Stop Demo** when you are done.
- Tap **Finish** on the Stopping Demo popup when the demonstration is complete.



Setting Up Classes & Groups

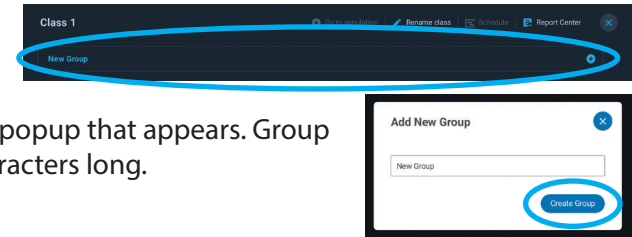
Creating a Class

- Tap **Instructor Dashboard** and tap **Create New Class** in the Groups & Classes tab.
- Type a name for your new Class in the popup that appears and tap **Create Class**. Names can be 1-25 characters long.



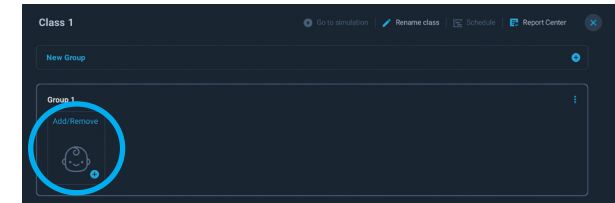
Creating a Group

- Tap **Instructor Dashboard** and select the class you want to add a Group to.
- Tap **New Group** and type the name of your new Group in the popup that appears. Group names can be 1-25 characters long.
- Tap **Create Group**.



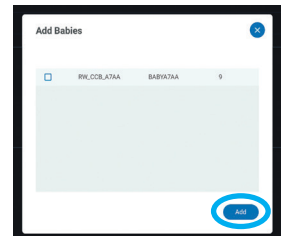
Adding Babies to a Group

- Tap **Instructor Dashboard** and select the Class you want to add a Baby to.
- Tap **Add/Remove** in the Group you want to add a Baby to. A list of all available Babies will pop up.



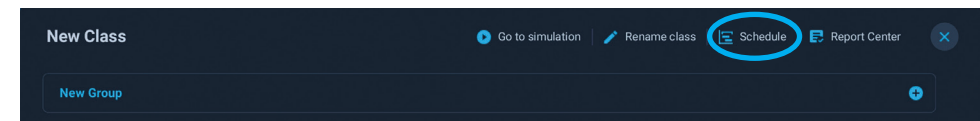
NOTE: Available Babies are paired to the smart device and not in another Group within the same Class.

- Select each Baby you want to add from the list and tap **Add**.



Creating a Simulation Schedule

- Tap **Schedule** in the Group screen menu bar, which can be accessed by selecting a Class from the Instructor Dashboard or Simulation screens.



- Tap **Edit Duration** and fill in the amount of time you want the simulation to take in the popup.



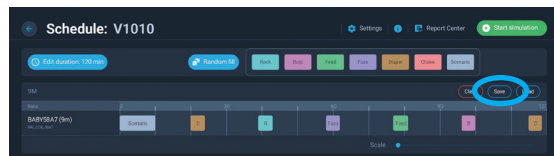
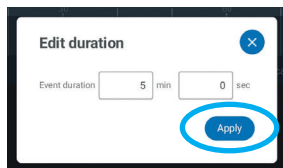
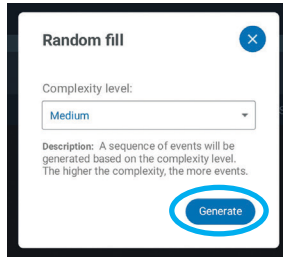
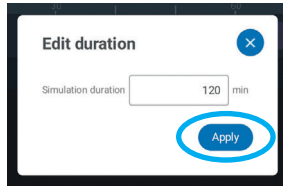
- Ensure there is a number value between 10 and 480 minutes (8 hours) in the text box and tap **Apply**.
- Create a Care Schedule by dragging and dropping the Care Events into the schedule timeline or tap **Random Fill** to create a randomly generated Care Schedule. Dragged Care Events default to 5-minute durations.
 - If you choose Random Fill, a popup will appear. Use the popup's dropdown menu to choose how difficult you want the simulation to be and tap **Generate** once you have made your selection.

NOTE: Each Baby has its own Care Schedule.

NOTE: You can adjust your view of the schedule timeline by dragging your finger across the **Scale** bar.

NOTE: Scenarios are popups that appear throughout the simulation meant to quiz students on what to do in a given health or parent communication scenario.

- Change how long a Care Event will last by tapping on the event in the schedule timeline and selecting the pencil icon. The Edit Duration popup will display, allowing you to enter the exact minutes and seconds.
 - The Care Event must be at least 1 minute and no more than 10 minutes.
 - Both text boxes require a number value, even if it is 0.
- Remove Care Events by selecting the event and tapping the trash icon.
- Tap **Save** to save the schedule for future use.



Running a Simulation

Access a Class simulation by tapping **Simulation** on the main screen and selecting the Class you want to run a simulation for or tapping **Go to Simulation** from a Class Schedule in the Instructor Dashboard.

NOTE: If accessed through Simulation on the main screen, you can tap the **Show Schedule** switch to show or hide the Care Schedule.

- Tap **Start Simulation**.

- Tap **Clock In**. A popup will appear.

- Give the participating student a paired Beacon and type the student's name in the popup.

- Once their Beacon is located (this may take a moment), verify that the last 4 characters on the underside of the Beacon match the last 4 green characters in the popup.

- If the characters do not match, ensure the Beacon is powered on.
- If the Beacon is on and the characters still don't match, try another Beacon.

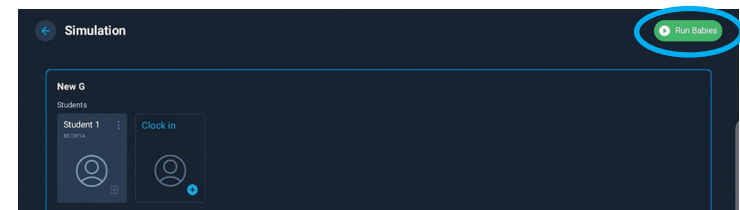
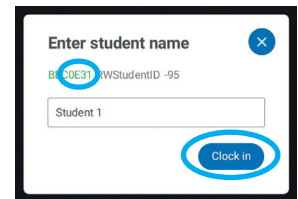
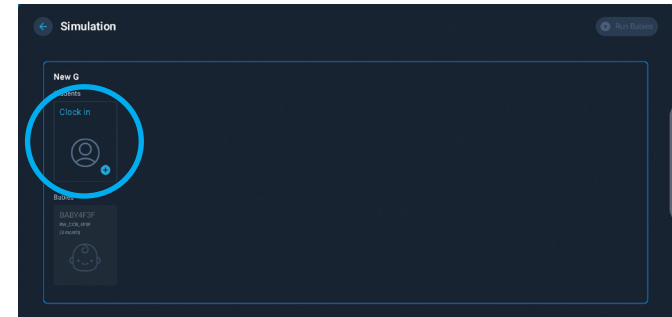
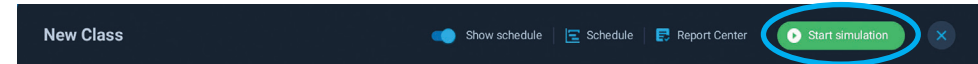
- Have the student put the Beacon on their wrist and tap **Clock In** on the smart device.

NOTE: Students can clock in at any time before or during a simulation.

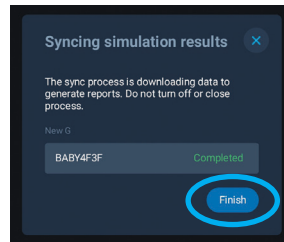
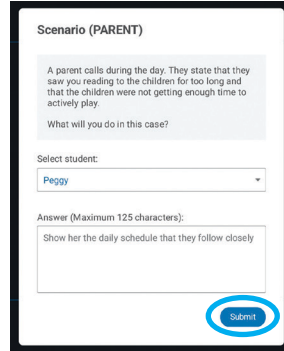
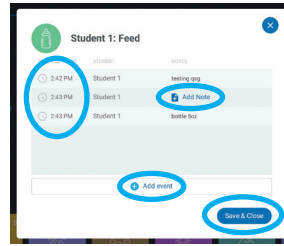
- Tap **Run Babies**. The simulation will run and display a countdown. A Stop Simulation option will be available if you need to stop a simulation before it is complete.

NOTE: If there is a choking event in the simulation, the choking object must be placed in the 9-Month Baby's mouth before the simulation begins.

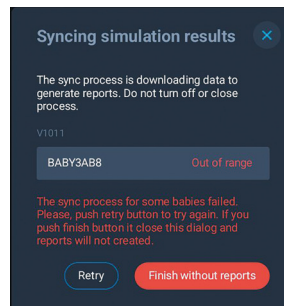
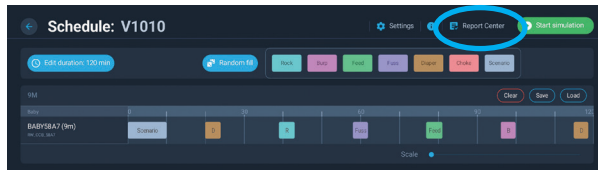
NOTE: For instructions on how to handle Care Events, see the downloadable Participant Care Card on your product's downloads webpage.



7. Add a Student Note to the Baby Care Journal by selecting the student and then the Baby. The screen will populate with all the possible categories.
 - a. Select a category and tap **Add Event** on the popup that appears.
 - b. Tap **Add Note**.
 - c. Tap on the note's time to change if needed. Notes can be added at any time during the simulation.
 - d. Tap **Save & Close** to save your note.
8. When a Scenario begins, the smart device will play an audio cue. Tap your name in the dropdown menu and fill in the answer space with your response.
 - a. Tap **Submit**.
9. Tap **Finish** when prompted to complete the simulation. This option will appear when you've completed a simulation or manually stopped it.
10. Tap **Report Center** to see the simulation reports.

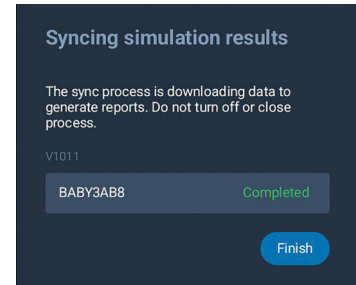
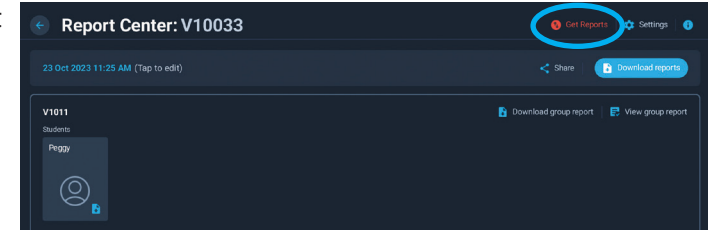


11. If one or more Babies is not communicating because they are out of range or wireless programming is off, you will get this popup:



- a. Turn wireless programming off and on then Retry.
- b. If it still fails, then finish without reports.
- c. Resolve the communication issue:
 - i. Bring the Baby closer to the smart device.
 - ii. Check that the Baby has a charge and plug it into the charger if the red light is off.

- iii. Verify that wireless programming is on.
- d. Go to Report Center and tap **Get Reports** at the top of the screen.
- e. Wait for the **Finish** button to appear and tap it. Reports will now be complete, and the Get Report option will disappear.



NOTE: Get Reports feature will only work if nothing has been sent to the Baby since the simulation. This includes: Page, Delete, Stop, or Pair on the Babies screen as well as running Quick Demo, Custom Demo, Diagnostics, CPR Trainer, or Choke Trainer.

Managing Reports

To access reports, tap **Report Center** from any of these screens: Group, Simulation, Schedule, and Simulation History. The Report Center screen will open, displaying the most recent simulation for that Group. Find older reports by tapping the date in the top menu bar and loading the simulation you want to see in the popup that appears. Each simulation will have:

- Group Report – One group report per simulation
 - Student Report(s) – One report for each student clocked in during the simulation
 - Baby Report(s) – One report for each Baby assigned to the Group
- All reports can be viewed, downloaded, or shared by email.
- Tap **Download Reports** to save all reports for that simulation. These reports will save to a tab titled Simulation <date> <time> in the smart device's Downloads folder. To find this folder, swipe up on the smart device's main screen and open the Files app. Then tap **Downloads**.

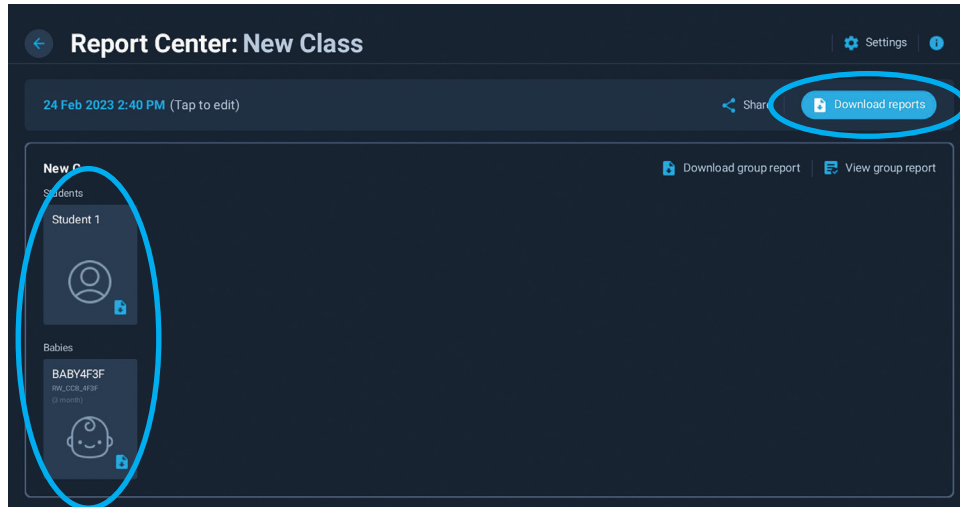


- Tap **Share** to email all the reports for the selected simulation.

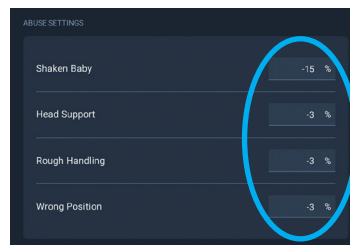
NOTE: You must set up your email on the smart device before using this feature.



- Tap an individual student or Baby to download their specific report. These reports can be found in the smart device's Downloads folder.



To adjust how much abuse events affect the student reports, tap **Settings** and update the abuse settings as needed. This will change abuse scoring on past reports as well.



Report Terms

- **Abuse** – Number that shows how many times students did not support the Baby's head, roughly handled the Baby, held the Baby upside down, or shook the Baby.
- **Missed Care** – A percentage, tally, and total that shows how often students did not provide any care. Students get zero points for missed care.

- **Attempted Care** – A percentage, tally, and total that shows how often students attended to Baby but did not provide care successfully. Students get half a point for attempted care.
- **Proper Care** – A percentage, tally, and total that shows how often students provided care successfully. Students get one point for proper care.

Group Overall Performance = (Proper Care % + Attempted Care %) - Abuse %

Reviewing Simulation History

Access Simulation History by tapping Simulation and selecting the Simulation History tab. Simulation History automatically displays all simulation reports created in the last month. You can change this by tapping the start and end dates in the top menu bar.

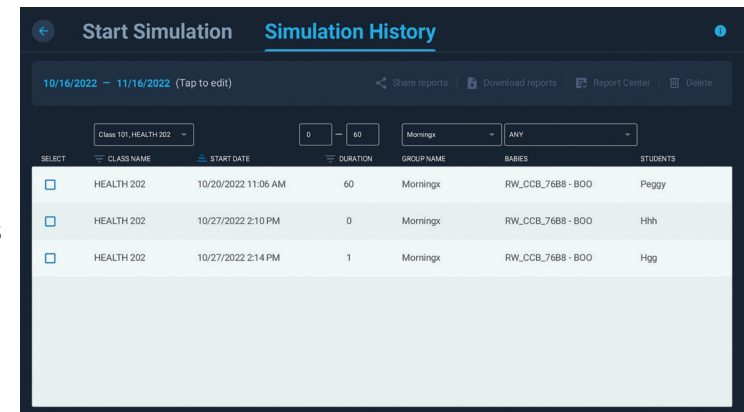
- **Share Reports** lets you share selected reports through email. You can select reports by tapping the select box.

NOTE: You must set up your email on the smart device before using this feature.

- **Download Reports** lets you download selected reports to the smart device's Downloads folder.

- **Report Center** lets you view, share, or download reports for the selected simulation.

- **Delete** removes all reports for the selected simulation from the Simulation History and Report Center.



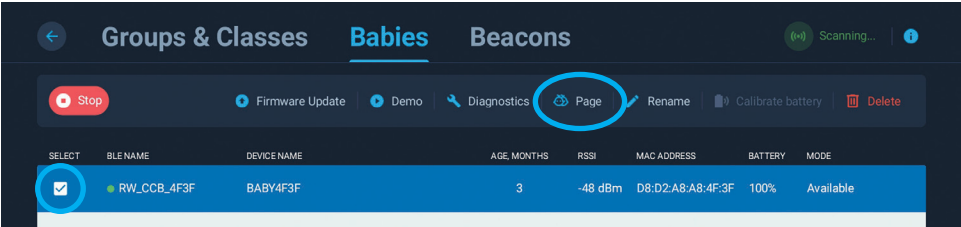
- You can filter reports by Class, simulation duration, Group name, and Babies using the boxes above those columns.
- You can sort the reports by Class name, simulation start date, or simulation duration by tapping the column names.

Managing Babies

Tap **Instructor Dashboard** and open the Babies tab to manage Babies.

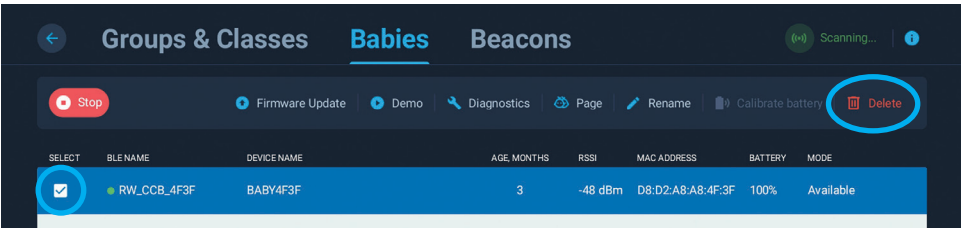
Locating a Baby

- 1. Select the Baby you want to locate from the Baby List and tap **Page**. The Baby will coo, and its cheeks will light up.



Deleting a Baby

- 1. Select the Baby you want to delete from Baby List and tap **Delete**. A popup will appear.

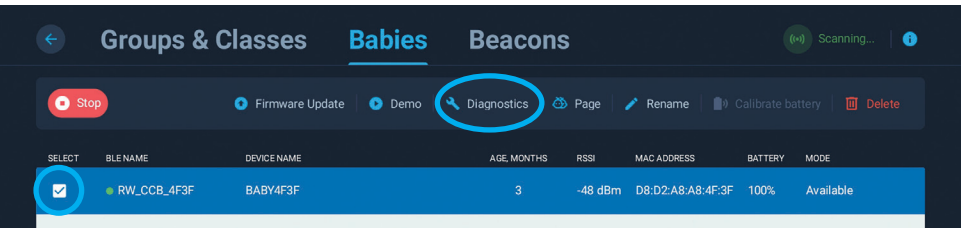


- 2. Tap **Delete**.

NOTE: Deleting a Baby removes it from the Baby List. To add the Baby again, you must pair it again. Deleting a Baby does not remove reports.

Baby Diagnostics

- 1. Select the Baby you want to test and tap **Diagnostics** in the menu bar.
- 2. Remove the Baby's clothing and diaper.



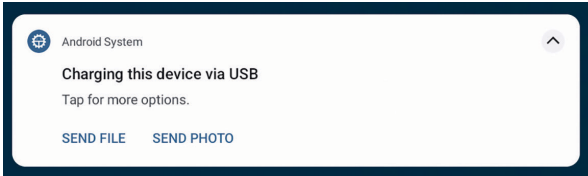
- 3. Tap **Run Diagnostic** and follow the on-screen instructions. You will need the Baby and all accessories to complete the test. The Baby will chime to indicate a sensor is working. It will continue to chime if left in contact with a sensor. For example, if the diaper is left on, the Baby will continue to chime. This will not impact the test at all. The Baby will coo when it passes all tests.

NOTE: You can tap **Stop** at any time to cancel the diagnostics test.

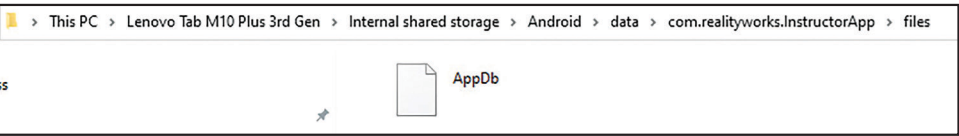
Updating Firmware

- 1. Close the Child Care Experience app on your smart device and copy the zipfile on your computer.

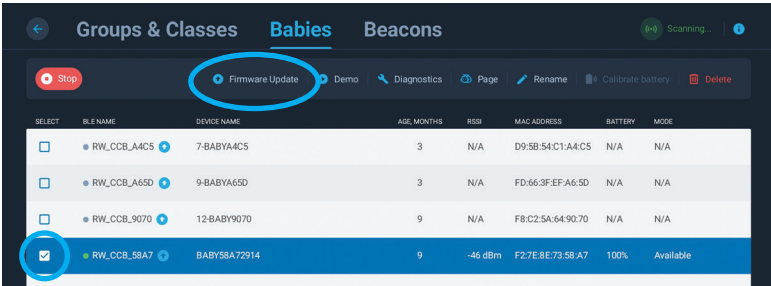
- 2. Connect the smart device to your computer with a USB-C cable. You may need to select **SEND FILE** on a notification.



- 3. Navigate on the computer to: PC\Lenovo Tab M10 Plus 3rd Gen\Internal shared storage\Android\data\com.realityworks.InstructorApp\files.



- 4. Paste the zipfile in the files folder and open the Child Care Experience app.
- 5. Go to the Babies screen. An arrow icon will appear next to Baby's BLE Name if a firmware update is available.
- 6. Select the Baby you want to update and tap **Firmware Update** in the menu bar.

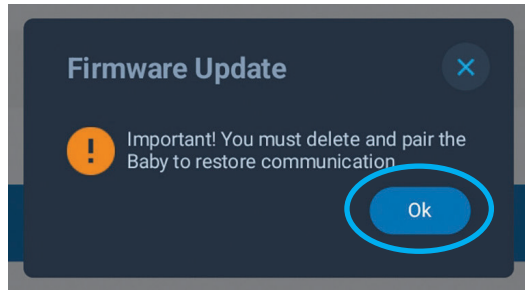


- The firmware update will start automatically and run until complete. Once complete, pair the Baby to the smart device again.

Firmware Update Popup

In some instances, a popup will appear that asks you to delete and pair the Baby. In this case, the Baby may appear with the green dot as if it is still communicating, but it is not. Follow the instructions below to resolve the issue.

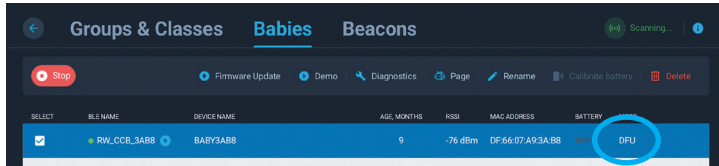
- Tap **Ok** on the popup that appears.
- Delete and pair the Baby again. See page 24 for instructions on how to delete Babies and page 7 for instructions on how to pair Babies.



NOTE: You must also add the Baby back into any Group it was previously assigned to.

DFU Mode

In rare instances, the Baby may get stuck in DFU mode during the update.



The yellow light on the back of the Baby will blink rapidly. This is due to wireless programming dropping connection during the update. To resolve the issue, press the reset button on the back of the Baby using a paperclip. The yellow light should go back to blinking intermittently and the Baby's mode will go to Available. You will need to start the process over again.

If the yellow light continues to blink rapidly, contact Product Support.



Managing Classes

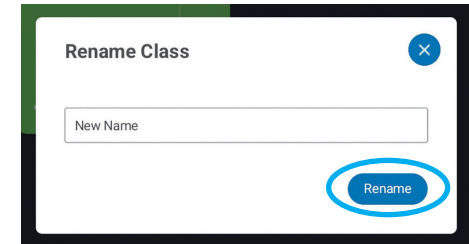
Tap **Instructor Dashboard** on the main the screen to manage Classes.

Renaming a Class

- Tap the 3 dots on the Class you want to rename and select **Rename**. A popup will appear.

NOTE: Renaming a Class will change its name on past reports in the Report Center and Simulation History. Downloaded or shared reports will not change.

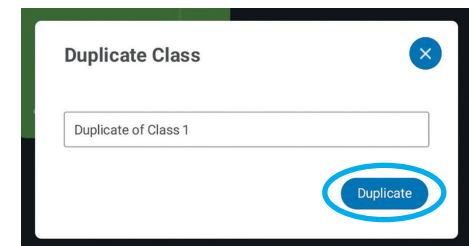
- Type the new Class name into the popup's text box and tap **Rename**.



Duplicating a Class

- Tap the 3 dots on the Class you want to duplicate and select **Duplicate**. A popup will appear.

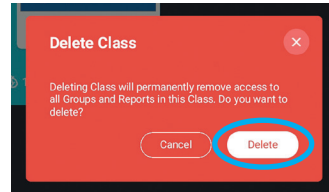
- Type the duplicate Class name into the popup's text box and tap **Duplicate**. The duplicate will appear with all the same Groups and Babies as the original class.



Deleting a Class

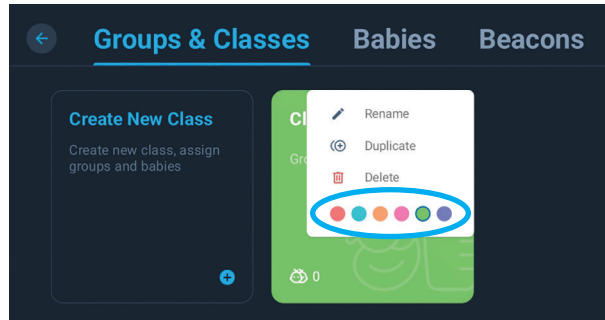
NOTE: Deleting a Class is not recommended as it will permanently remove access to all Groups and Reports within that class.

1. Tap the 3 dots on the Class you want to remove and select **Delete**. A popup will appear.
2. Tap **Delete** in the popup.



Changing a Class Color

1. Tap 3 dots on the Class you want to change and select your desired color.

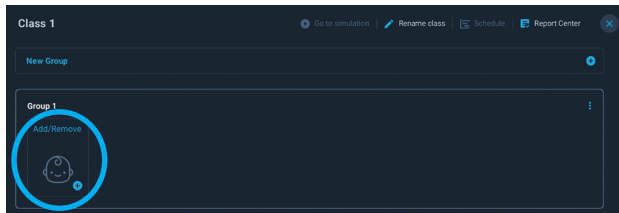


Managing Groups

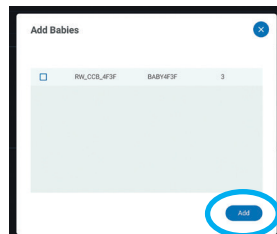
Tap **Instructor Dashboard** on the main screen to manage groups.

Removing Babies from a Group

1. Tap **Add/Remove** in your desired Group and de-select each Baby you want to remove from the list that pops up. The list will display all available Babies. Available Babies are paired to the smart device and not in another Group within the same Class.

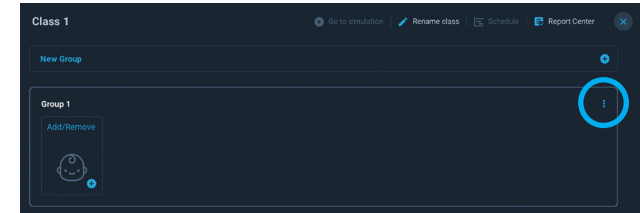


2. Tap **Add**.

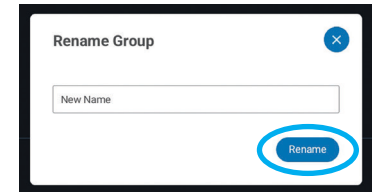


Renaming a Group

1. Tap the 3 dots in the Group you want to rename and select **Rename**. A popup will appear.
2. Type the new Group name in the popup's text box and tap **Rename**.

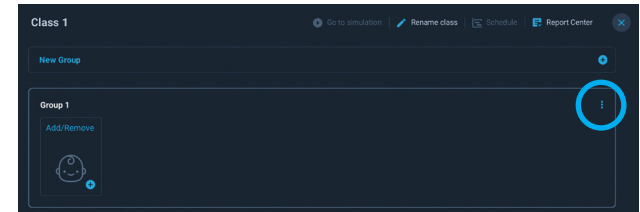


NOTE: Renaming a Group will change its name on past reports in the Report Center and Simulation History. Downloaded or shared reports will not change.



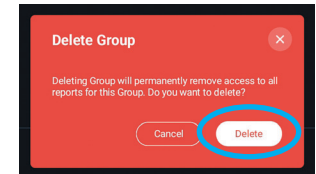
Deleting a Group

1. Tap the 3 dots in the Group you want to delete and select **Delete**. A popup will appear.



2. Tap **Delete**.

NOTE: Reports for this group can still be accessed in Simulation History.



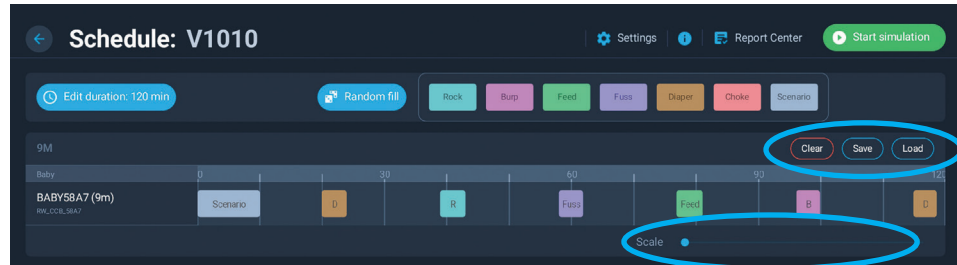
Managing Simulation Schedules

Tap **Schedule** in the Class menu bar, which can be accessed by selecting a Class from the Instructor Dashboard or Simulation screens.

- Save a schedule by tapping **Save** and typing the schedule's name in the popup that appears. Choose the complexity level from the dropdown and tap **Save**.
- Load a saved schedule by tapping **Load**. A popup will appear with all the saved schedules listed. Select your desired schedule and tap **Load**.
- Clear a schedule by tapping **Clear**. Schedules will now be blank for all Babies in that Group.
- Adjust your view of the schedule timeline by dragging your finger across the **Scale** bar.

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- Clear a schedule by tapping **Clear**. Schedules will now be blank for all Babies in that Group.
- Adjust your view of the schedule timeline by dragging your finger across the **Scale** bar.

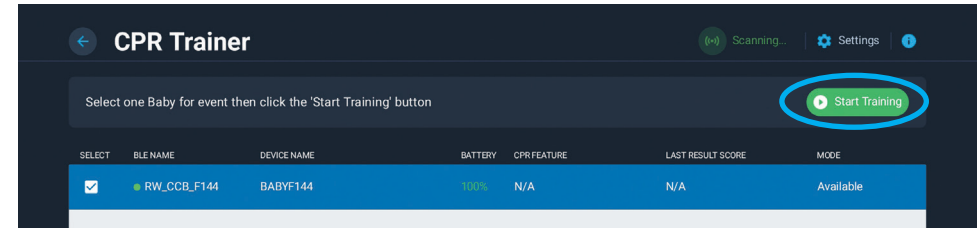


CPR Training

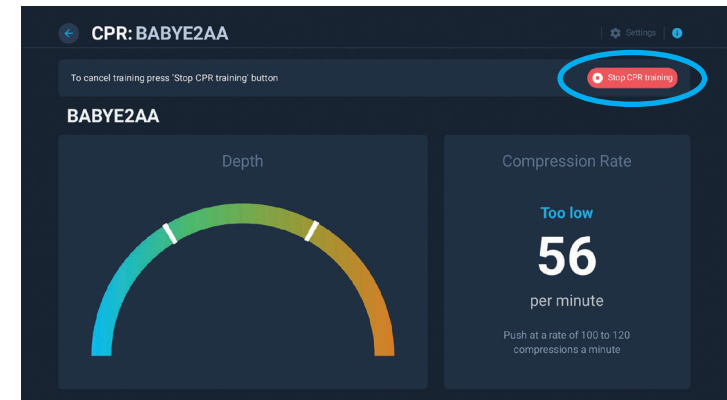
1. Tap **CPR Trainer** on the main screen and select which 3-Month Baby you want to train with.
2. To prepare the Baby, pull the CPR bag through the mouth of the CPR mask to cover the mask and attach it to the 3-Month Baby's face.
3. Lay the rest of the bag over the Baby's chest and strap the CPR vest over the bag.



4. Tap **Start Training** to begin.

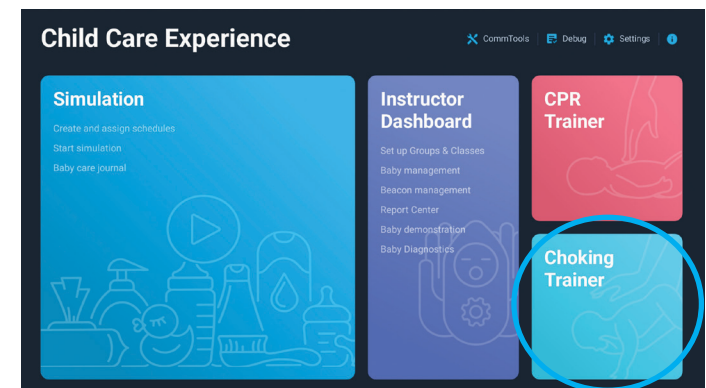


5. Tap **Stop CPR Training** when finished. The results will display, and you can tap **Start CPR Training** to try again.

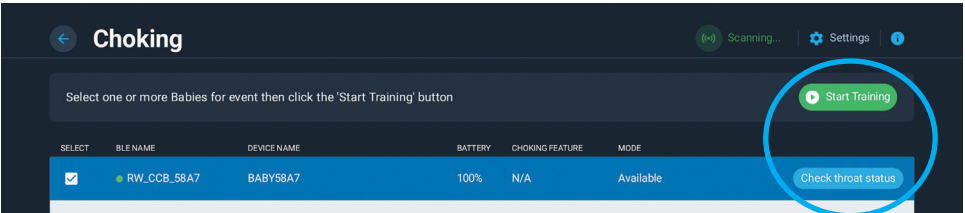


Choking Training

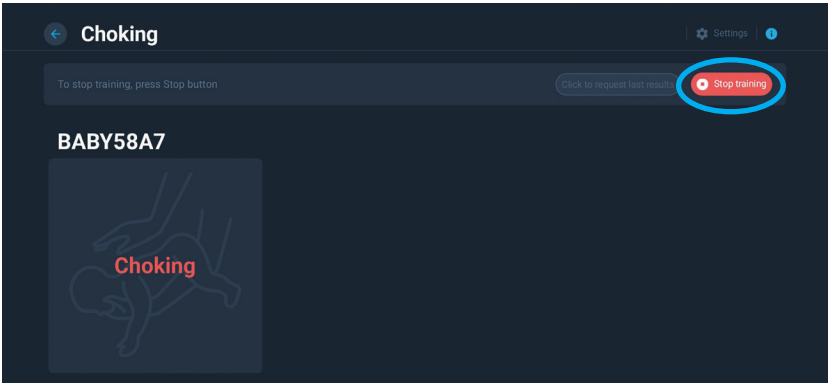
1. Tap **Choking Trainer** on the main screen and select which 9-Month Baby you want to train with.
2. Insert a choking object if there is not one already in the Baby's throat and tap **Check Throat Status** to ensure the throat is closed.
3. Tap **Start Training**.



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4. Tap **Stop Training** when you want to end the session. The app will tell you whether you successfully saved the Baby or not.



5. Tap **Restart Training** if you want to try again.

