How to Update Control Center Software

Depending on how old your version of Control Center Software is, it may be time for an Update. At the very least, once a month you should follow this procedure to be certain you have the latest version of the software running.

To check what version of Control Center Software you are running:

1. On the Control Center Software main window, select Help.
2. In the Help Menu, select About.
3. The About window will provide the version number of Control Center Software.
If your version is 2.2 or below, you will want to Update as soon as possible.

4. To Update your software automatically, you’ll need to have access to the internet. Then click on Help. Then click on Check for Updates.
If you have access to the internet, this should direct you to our Control Center Software Update website.

5. Clicking on the Download button will start the process.
6. Click on Run to install the updated version. *Version pictured below may look different*

![File Download - Security Warning]

7. The website will begin downloading the Update. *Version pictured below may look different*

![Update Download Progress]

8. Click Ok to select English language.

![Choose Setup Language](image1)

9. The Update will start installing InstallShield Wizard.

![InstallShield Wizard](image2)
10. Click Next to start InstallShield Wizard.

![InstallShield Wizard]

Welcome to the InstallShield Wizard for Baby Control Center

The InstallShield(R) Wizard will install Baby Control Center on your computer. To continue, click Next.

WARNING: This program is protected by copyright law and international treaties.

11. Read the End User Agreement and click on “I accept the terms…” button to continue install. If you click “I do not accept….” the install will not continue.

![License Agreement]

By clicking the “accept” button and using this software, you agree to become bound by the terms of this Subscription and License Agreement (“Agreement”). If you do not agree to these terms, click on “decline” and, if you are downloading this software from a CD-ROM, promptly return it to your vendor. READ THE FOLLOWING USER CONDITIONS AND DISCLAIMERS IN THIS AGREEMENT CAREFULLY BEFORE INDICATING YOUR ACCEPTANCE. In this Agreement, the term “you” refers to: (a) an individual purchasing a RealCare® Baby II-Plus Control Center subscription, as agent for a corporation, organization or other entity, or (b) an individual converting...
12. Click Next to install the Update properly, the pre-selected destination is correct.

13. This window allows one last chance to change settings before starting install process. Click Install to continue.
14. The Update website will begin file transfer and installation.

15. If you receive this type of Error Message, you cannot complete the Update because you do not have permission to install Updates on your computer. Please contact your Information Technology Department for assistance with the Update. Click OK in the Error Message window and the InstallShield Wizard will exit.
This window indicates the Upgrade was not successfully completed. No changes have been made to your computer or Control Center Software.

16. If the Upgrade was successfully completed, you will see this window:
17. Restart your computer and follow the procedures at the beginning of this document in Steps 1-3 to check the version number of Control Center Software to ensure the Update has taken place.

18. If successful, you should see this window:

Your Control Center Software has been successfully Updated to Current Version.