Microsoft Serial Ballpoint Adapter for Windows XP

1. To check a computer for the Serial Ballpoint Device, go to the Start Menu box located in the lower left corner of the computer main screen and click on it.

2. When the Start Menu opens, select My Computer and right click on it. This should bring up another menu, select Properties from the bottom of that menu and left click.
3. In the System Properties window, select the Hardware Tab along the top, then click the Device Manager button.

4. If the following message appears when the Device Manager is selected, you will need to contact your Information Technology Department to continue this process:

5. If the error message doesn’t appear, your window should look like this:
6. Click on the plus sign next to Mice and other pointing devices to expand that category.

7. The picture below shows how the section looks if you have the Serial Ballpoint Device program on your operating system:
8. Right Click on Microsoft Serial Ballpoint and choose Disable from the menu.

Once disabled, the problems experienced with the Serial Ballpoint Device should be eliminated. Restart your Control Center software to verify.

If you have any questions about this information or need other assistance, feel free to contact us:

PRODUCT SUPPORT
(800) 830-1416 option 2
productsupport@realityworks.com