

## How to Run a RealCare Baby 3 Troubleshooting Test

**Retrieve any Report Data prior to performing this test.  
You will lose the data if you try to retrieve it after the test.**



*Items you will need*

Remove Baby's diaper and all clothing before starting the Troubleshooting test.

- Unplug Baby from the charger or Baby may not respond to ID or diaper sensors.
- Select Baby in Available Window on Control Center Software by clicking in the small box to the left of Baby's Name (BabyID)
- Click on Maintenance Button, then click on Troubleshooting.
- Select Start Test, screen should clear of all check marks. Baby should chime once.
- After a few seconds, Baby will COO. If you touch Baby or pick it up, it will COUGH.
- Perform the following tests in any order. You can test every function, or only those functions you are concerned about. You can click Stop Test at any time to end test.

Function Being Tested and Item that Should Check on Troubleshooting Screen	Action Required by You to Complete Test	Baby's Response If Passing the Test
Memory <b>CS</b>	None (automatic)	COO
Temperature <b>Temp</b>	None (automatic)	
Motion	Move Baby (any movement is sufficient)	COUGH
Position <b>Mov</b>	Hold Baby upside down (by one foot)	Two Chimes
Feeding <b>Btl</b>	Bring bottle to Baby's mouth	One Chime
Neck Forward <b>Nf</b>	Shove Baby's head forward	Baby ME-OWs
Neck Backward <b>Nb</b>	Shove Baby's head backward	Two ME-OWs
Rough Handling <b>RH</b>	Lift up Baby's left arm, use the side of your fist and strike Baby above its left hip. If this doesn't pass, lay Baby on its back on a table or hard surface. Lift Baby 2 feet off table and drop on its rear.	Three ME-OWs
Green Diaper <b>Grn</b>	Place green patch diaper on Baby	One Chime
Yellow Diaper <b>Yel</b>	Place yellow patch diaper on Baby	One Chime
Wireless ID <b>ID</b>	Hold ID between shoulder blades on back of Baby	One Chime
Emergency Stop <b>ES</b>	Push Emergency Stop button on Baby's back – just above red light - with paper clip or pen cap	Hold for One Chime
<b>RCB3 Baby Only - Outfits and Car Seat</b>		
Outfit Top <b>OT</b>	Place Outfit Top one inch below bellybutton	One Chime

Outfit Bottom	<b>OB</b>	Place Outfit Bottom one inch below bellybutton	One Chime
Bodysuit	<b>Bd</b>	Place Bodysuit one inch below bellybutton	One Chime
Sleeper	<b>Sl</b>	Place Sleeper one inch below bellybutton	One Chime
Outerwear	<b>Ow</b>	Place Outerwear one inch below bellybutton	One Chime
Car Seat	<b>Ca</b>	Place Baby in Car Seat	One Chime
ALL TESTS PASS		If you test everything and Baby completes all tests successfully, it should COO.	COO

Tests will check off on the Troubleshooting screen as they pass. Any not checked should be retested or considered Failed. Click Stop Test when testing is completed.