Storage Cart FAQ’s

- **How many Babies can fit in a drawer of the 20 Baby Storage Cart?**
  You can fit up to 4 Babies per drawer.

- **How many Babies can fit in a drawer of the 25-30 Baby Storage Cart?**
  You can fit up to 6 Babies per drawer.

- **What drawer should I use to store the bottles, diapers, IDs etc?**
  The top drawer can be used for accessories – bottles, diapers, wristbands, IDs, manuals etc.

- **Should the cart be plugged into an outlet at all times?**
  If you leave the cart plugged into an outlet for long periods of time, make sure the Babies are not plugged into the drawers. To avoid shortening the life of the rechargeable batteries, they should not be connected to a powered charger for more than 3 continuous months. Ideally, leave the Babies connected to the charging cable in the drawers, and only plug the cart into an outlet when you are ready to recharge the Babies.

- **Should I leave the Babies plugged into their drawer at all times?**
  You may leave the Babies plugged into the charging cables within a drawer, however, you do not want to leave them plugged in and have the cart plugged into an outlet indefinitely or you will reduce the life expectancy of your rechargeable batteries. Do not leave Babies connected to a powered charger for more than 3 months.

- **How can I tell if the Babies are charging when in the cart?**
  When you plug the Baby into the cord, check the lights on Baby’s back. A solid green light indicates that power is going into the batteries.

- **One of my cords will not charge any Baby I plug in. What could be wrong?**
  It is possible that the cord is not properly connected in the back of the drawer.
  To check, follow the cord to the back of the drawer and make sure that cord is plugged into the orange hub.

- **Contact Product Support if the cord is properly connected in the back of the drawer and you still have problems.**

- **One of my drawers has lost all power. What could be wrong?**
  Check orange Charging Pod for light. If lit, check connections to Babies. If not lit, check wire going into Pod from Junction Block in back of Drawer. Check coil cord coming out of back of Drawer and connection to the Jack Outlet Box in corner of Cart - inside back doors. Check the wire from the corresponding Charger to the Jack Outlet Box. Check the Charger Plug is properly plugged into the Power Strip.
The cart is plugged into the wall, but none of the Babies are charging. What could be wrong?
Cart should not be plugged into a power strip or “octopus,” only into direct wall outlet.

Check the underside of the cart, verify that the cables are connected together.

The cord from the internal power strip should come through the hole (hidden behind the wheel here) and plug into the female plug as shown.
Possible that the main power supply is not turned on. Open the back of the cart and locate the power strip on the top shelf on the back of the cart. Make sure the power strip is turned on and that all cords are plugged into the power strip.

This power strip plugs directly into the female plug that is disconnected on your cart.

The cord goes down the side of the cart and out to connect with the cord reel plug.