

Healthcare Interpersonal Skills Program Sole Source Statement

This is to certify that Realityworks, Inc. is the sole source of the Healthcare Interpersonal Skills Program possessing the following characteristics and features:

- Spiral-bound curriculum
- Student workbooks
- Scenario cards
- Developing Empathy for Effective Patient-Focused Care online lessons
- 1-year limited warranty

This Healthcare Interpersonal Skills Program be used to introduce students to:

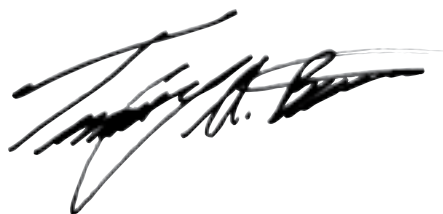
- The 10 primary skills needed in healthcare careers
- Developing empathy
- How to effectively communicate with patients and colleagues

Realityworks is the originator of the Healthcare Interpersonal Skills Program and holds all copyrights and patents to it.

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If you have questions or concerns, please call Account Services at 800.830.1416. Thank you for considering Realityworks products.

Sincerely,



Timm Boettcher
CEO

Rev. 2026

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☎ 800.830.1416

✉ information@realityworks.com

📍 Realityworks, Inc.
2709 Mondovi Road
Eau Claire, WI 54701

