

Respect

Scenario: Jake is a nurse on an acute care floor. Mr. Blackwell of room 308 is complaining of severe pain. There are no orders on his chart for treatment of severe pain. It is 0200 hours and Jake decides to page Mr. Blackwell's health care provider, Dr. Thompson. When Jake answers the phone, Dr. Thompson is very angry for being woken up and yells at Jake. He tells Jake he should have paged the doctor on call and will be talking to Jake's supervisor. Jake responds saying that he will report the doctor for his unprofessionalism.

Points of view to consider

- Jake, the nurse
 - Dr. Thompson
 - Mr. Blackwell
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Key questions

- Who is being disrespectful and why?
- How could this situation be handled in a respectful way?
- Is Mr. Blackwell being respected? Why or why not?