



ONLINE DEVELOPING EMPATHY FOR EFFECTIVE PATIENT-FOCUSED CARE COURSE

CERTIFICATE OF COMPLETION



8 topics addressed:

1. Developing Clinical Empathy
2. Patient Communication
3. Applying Clinical Empathy and Therapeutic Communication
4. Empathy in Emergency Scenarios
5. Empathy in Phlebotomy, Injection and Medication Administration Scenarios
6. Empathy in Patient Care and Vital Signs Scenarios
7. Empathy in Pediatric Scenarios
8. Empathy in Scenarios with Bariatric Patients or Patients with Obesity

Student name

has successfully completed the Online Developing Empathy for Effective Patient-Focused Care Course

On _____
Date

From _____
Name of school/organization

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Teacher Signature